

Our Promise:

We are absolutely committed to delivering a first class job every time – no shortcuts, no hassles. We go the extra mile, we make it easy for you and we stand by our work.

Our Values:

Integrity – We do the right thing – always. We are honest and dependable. Manners and morals matter.

Commitment – We do what we say we'll do. We can be counted on by our customers and by each other.

Attitude – We are positive, can-do, and we go the extra mile with a smile 😊

Relationships – We focus on building positive long-term relationships based on courtesy, respect and communication.

Excellence – We do it right – first time – every time. We strive for excellence in everything we do – no shortcuts.

Our Guarantee:

If you enter into a work contract with Robinson Asphalts, then our company guarantees that it will at all times in the course of that contract:

- a) use our best endeavours to properly and fully perform the contract with you within the agreed time frame and the agreed parameters;
- b) constantly monitor and review the job and maintain open, honest contact with you so that together we can achieve your objectives in the best and most satisfactory manner possible;
- c) ensure that any concerns that you raise with us regarding the performance of your contract are dealt with in a prompt and efficient manner by company management and/or other company personnel who have the appropriate authority to act;
- d) fulfil our obligations to you under the Consumer Guarantees Act 1993 and any other legislation governing contracts of the nature entered into between us;
- e) agree to any reasonable proposals to resolve disputes with you in the very unlikely event that together we are unable to resolve them;
- f) Ensure that the people we allocate to your job will have the skills and experience necessary to perform the job and will be a great fit for you and your job.